



Installation and User Guide

fring version 3.23

For Nokia S60 3rd edition (Symbian 9)

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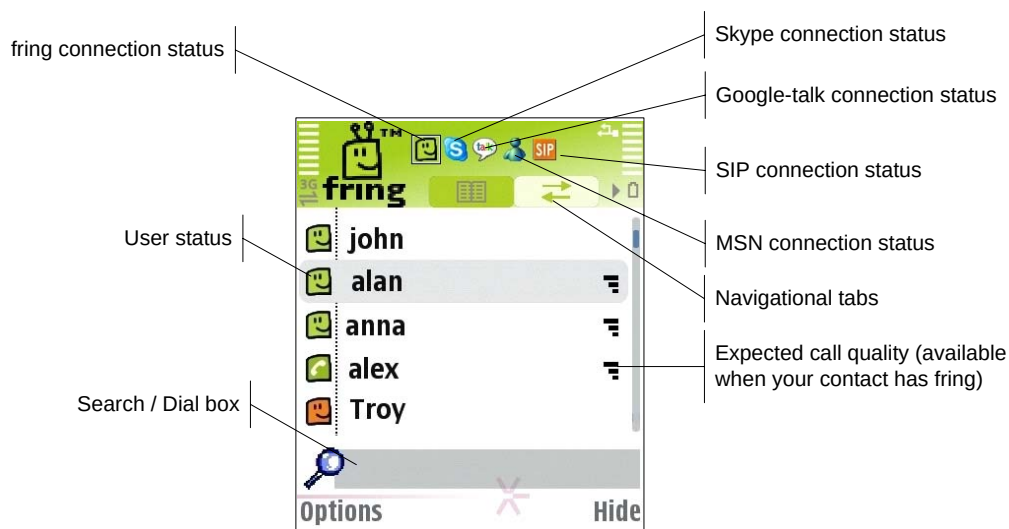
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Introduction

About fring

fring is a mobile VoIP application that allows you to make mobile calls and send instant messages at no extra cost. fring calls **are free** ^[1] **and** leverage your handset's built-in mobile internet connection.

Once you've installed fring, fring's main screen displays your contacts and their presence status (e.g. online, offline). This list shows the names of your fringster-friends, your Skype/Google-Talk/MSN contacts and, optionally, the contacts from your handset.



From the main contact list you can navigate between your contacts, find their **presence** status and initiate a **communication session** with them. You may initiate a **voice call**, start a **chat session** and move between all open sessions using your right and left arrows. You can also make **SkypeOut calls** directly from your fring contact list.

To sum it up, you'll not only make your phone **more useful**, you can also **save money**.

This guide will help you get started.

¹ At no additional cost over your subscription data plan.

System Requirements

Hardware requirements

In order to use our Beta version, you will need:

- A Nokia S60 handset and
- Internet GPRS, EDGE, 3G data connection (Not a WAP connection) on your mobile handset.
- Optional: WiFi connection.

Notes:

To initiate a call to a landline (or non-Skype user) using fring, make sure to purchase SkypeOut/SIP credits.

For internet GPRS/3G data rates, contact your mobile service provider or browse our community forum at <http://www.fring.com/forums>

Installation Guide

Downloading fring

fring can be downloaded into your mobile handset in the following ways:

- From the fring website at www.fring.com.
- Via your mobile device at wap.fring.com
- Via an SMS invitation sent to your handset from a friend.

Downloading fring via website

- **To download fring from the web:**

Open <http://www.fring.com> in your browser.

The following screen opens.



Figure 1 - fring Homepage

Click the **click here** link (in the green box).

A screen with the following form opens.

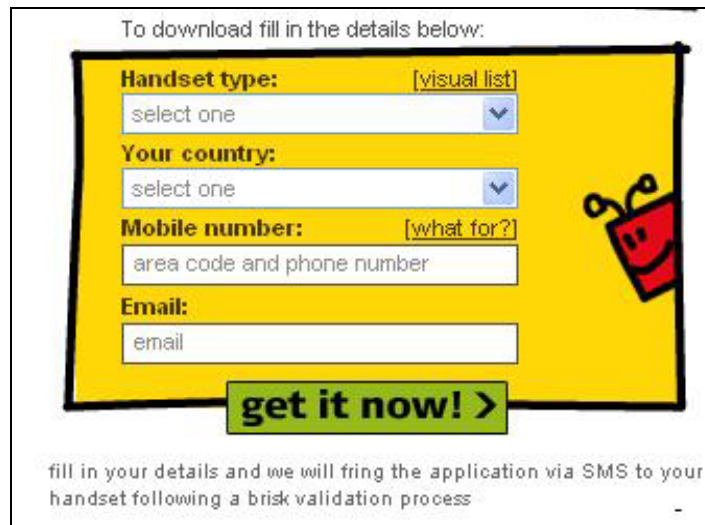
A screenshot of a web form for downloading the fring application. The form is titled "To download fill in the details below:" and is set against a yellow background. It contains four input fields: "Handset type:" with a "[visual list]" label and a "select one" dropdown; "Your country:" with a "select one" dropdown; "Mobile number:" with a "[what for?]" label and a text field for "area code and phone number"; and "Email:" with a text field for "email". A green button labeled "get it now! >" is positioned below the fields. At the bottom, a note states: "fill in your details and we will fring the application via SMS to your handset following a brisk validation process". A small red robot icon is visible on the right side of the form.

Figure 2 - fring Download from the Web

1. In the **Handset type** field, select the type of mobile handset that you have.

Note: fring is only currently available for the handsets listed in the drop-down box.

2. In the **Your country** field, select your country.
3. In the **Mobile number** field, type in the phone number of your handset.

Note: Enter your area code and phone number without any spaces. Type it carefully - your international number is your fring user-id.



Your 3G phone isn't supported?

Sign up to be notified when it is!

4. In the **Email** field, type in your email address.
5. Click **get it now!**

The confirmation screen opens and an SMS is sent to your handset.

Once you have received the SMS, the installation and setup process continues on your handset.



Didn't get the SMS?

Make sure you entered *your phone number* correctly and click here to try again!

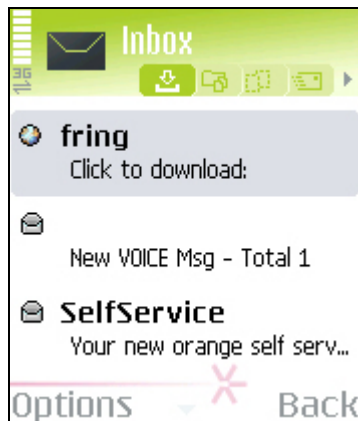


Figure 3 - SMS Message



Figure 4 - SMS Message - Follow Link

On your handset: Open the SMS message (see Figure 3) and click the download link (see Figure 4).



The following screen appears:

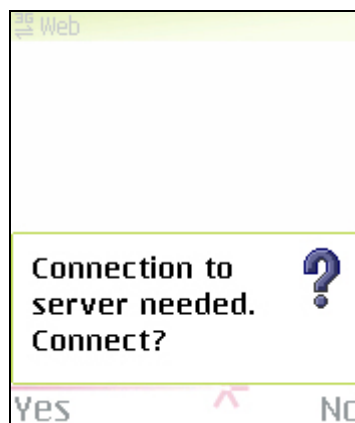


Figure 5 - Downloading - Server connection

6. Click **Yes** using your left soft key to begin the download process.

Within a few seconds, the handset accesses the website. fring is downloaded to your handset and you are ready to begin the installation process.

Note: This process may take a few seconds.

Downloading fring after receiving an SMS invitation from a friend

If you have received an SMS invitation to join fring, you can download the application easily.

➤ To download fring after receiving an SMS invitation

1. Press the download link in your SMS message.

The screen in Figure 5 (above) appears.

Note: If the link is not highlighted, enable the **automatic find on** feature available in the **Options** menu of your SMS message!

2. Press **Yes** using your left soft key to begin the download process.

fring is downloaded to your handset and you are ready to begin the installation process.

Installing fring

Before you can use fring, it needs to be installed on your handset. (For information about downloading fring, see the previous section in this guide.)

Once you have completed downloading fring, the following screen opens:

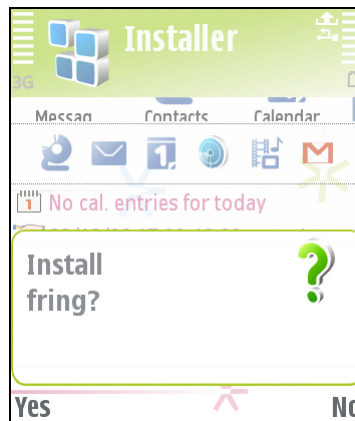


Figure 6 - Begin Installation

1. Press Yes using your left soft key.

The following screen opens:

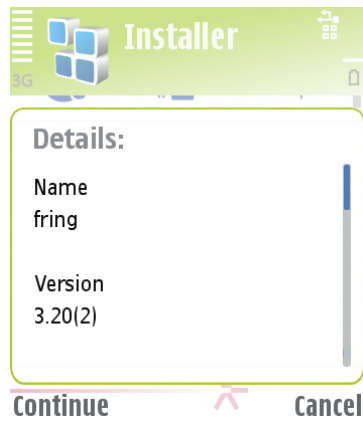


Figure 7 – Application Details

2. Press **Continue** using your left soft key.

The following screen opens:

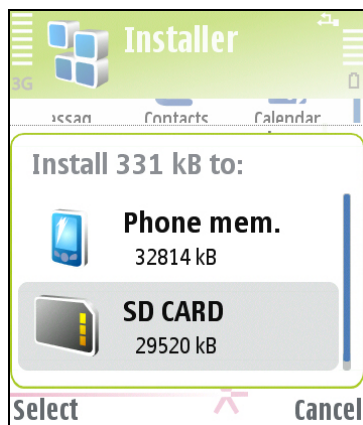


Figure 8 – Memory Selection

3. Select the memory you would like to use and press **Select** using your left soft key.

Note: fring can be loaded into any available memory space.

4. The following screen opens:

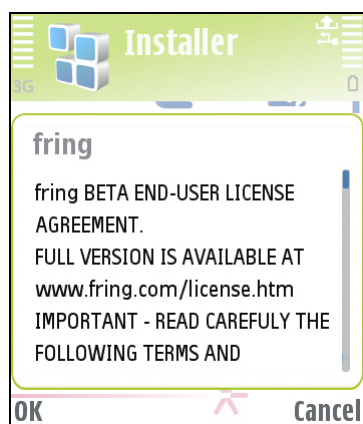


Figure 9 – End User License Agreement (EULA)

5. Before you can begin working with fring, read and accept the EULA.

➤ **To read and accept the EULA:**

1. Use the down arrow to scroll through the EULA.
2. Once you have read the EULA and agreed to the terms, press **OK** using your left soft key.
3. The full EULA is available on our website at www.fring.com/license.htm

The installation process continues and the following screen appears.

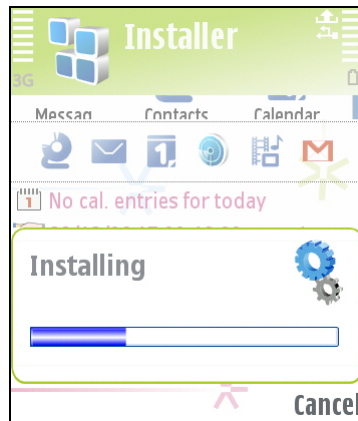
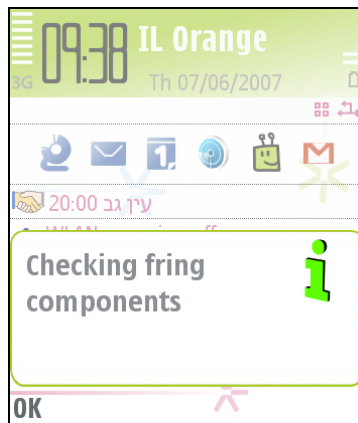
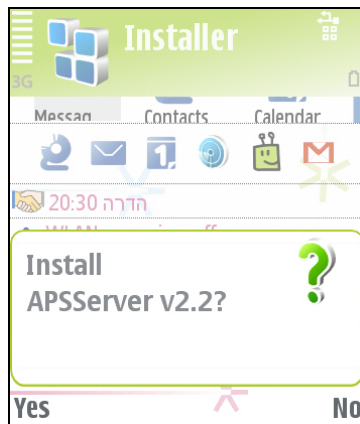


Figure 9 - Installing

Once fring has been installed, the following screen appears:



Click 'OK' to continue. The following screen appears:



Click 'Yes' to continue. The following screen appears:

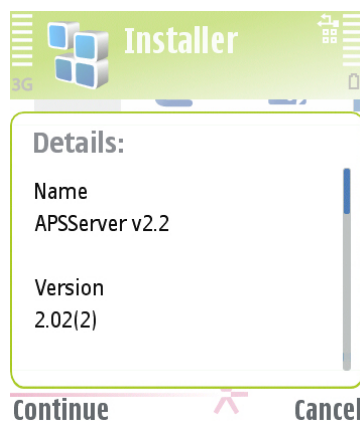


Figure 10 - APSServer Details

Click 'Continue' to install APSServer. Once you have finished installing APSServer the following screen appears:

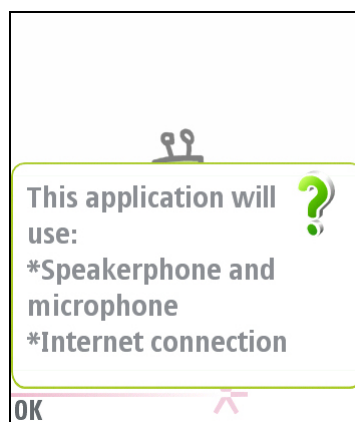


Figure 11- Confirmation Screen 1

6. Press **OK** using your left soft key.

The following screen opens:

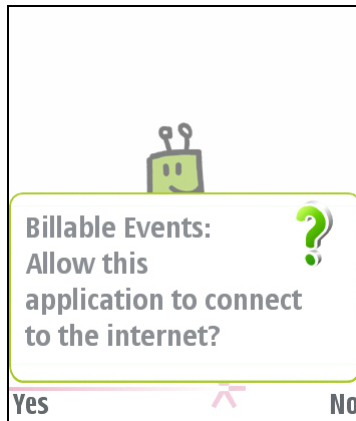


Figure 12- Confirmation Screen 2

7. Press **Yes** using your left soft key.

The following screen opens:

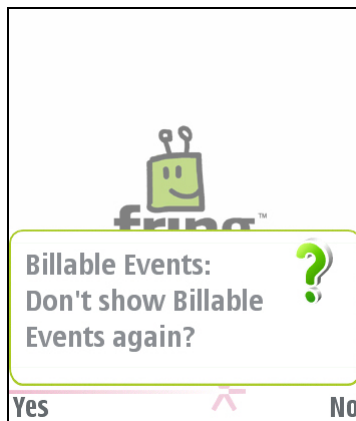


Figure 13- Billable events display

8. If you **do not want** repeated notification of billable events, press **Yes** using your left soft key.

If you **want** repeated notification of billable events, press **No** using your right soft key.

Notes:

- Your choice does not effect the fring installation.
- During the installation process, the following screen may appear, indicating that the automatic access point detection did not find an active access point to access the internet:

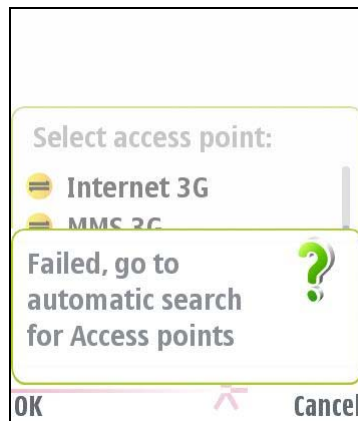


Figure 14 - Automatic search for access points

If this screen appears, press **OK** using your left soft key.

The following screen opens.

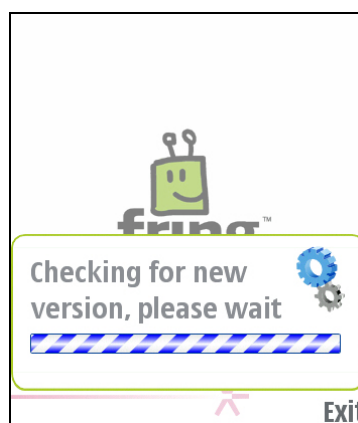


Figure 15- Access Point Screen

9. Select your **3G / GPRS** or **WiFi** connection (and not your WAP connection).

Note: The specific access points may vary depending on your international location and carrier.

10. Once you've chosen your connection, the following screen will appear while fring checks its server for updated version:



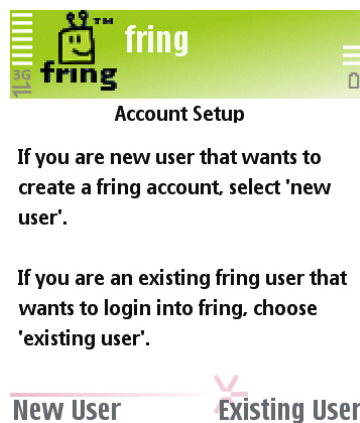
Downloading and installing the generic sis file

If, for some reason, you are unable to get the SMS from our website, you can simply download the SIS file straight to your phone.

Download the SIS file from our website and install it using 'PC Suite' and a USB cable.

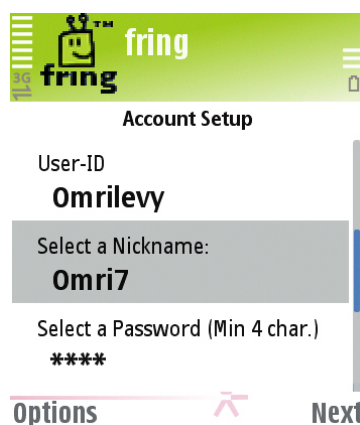
The installation process should look similar to the ones showed in the 'Installing fring' Section in this guide (the previous section)

Once you've finished installing, you should see the following screen:



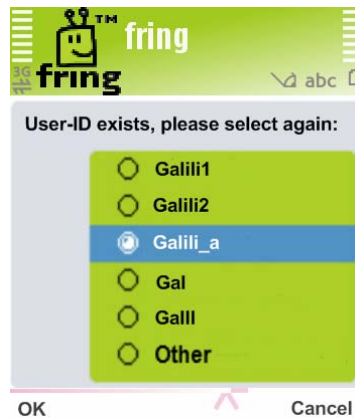
If you have already registered with fring, choose 'Existing User' and enter your existing credentials to log in.

If this is your first use of fring, please choose 'New User' and follow the instructions on the following screen:



Note: The user ID is unique and therefore you might be looking at the following screen if the user ID you're trying to register is already registered in our database.

If you already have an account with fring, click 'Existing user' and enter your details. If you do not remember your password, go to www.fring.com/password and retrieve it.



The installation process

Registering to fring

A short registration process is required before you can begin to use fring.

The stages of this process are:

- Nickname and Password Selection
- Service Definition

Selecting your fring nickname and password

Once the installation is complete, an **Installation Complete** message appears briefly. You are now ready to select your fring nickname and password.

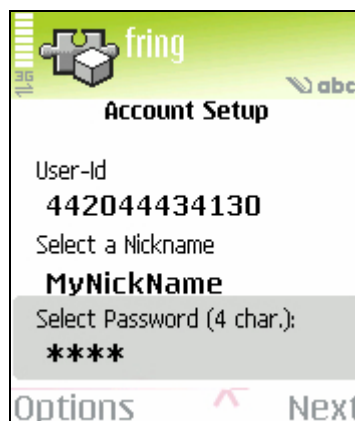


Figure 16 - Registration Screen

The registration screen allows you to select your nickname and the password you will use to access your fring account. Your fring nickname will help your friends

find you easily. A password is required to secure your account and to protect your fring contact list.

Note: The user-id used to identify your account is the **international phone number** of your handset. It cannot be changed. Your friends can search for you and contact you using this number

➤ **To select your nickname:**

1. Use the keys on your handset to choose the nickname you want to use.
2. Use the down arrow on your handset to navigate to the next field.

➤ **To select your password:**

1. Use the keys on your handset to choose the password you want to use.

Note: Passwords must be at least 4 characters.

2. Press **Next** using your right soft key to move to the next screen. The next screen allows you to add your VoIP (e.g., Skype) account details.

Adding Your VoIP Service(s) – (optional)

Once you have chosen your fring nickname and password, provide the details of your VoIP service (e.g., Skype, MSN Messenger or GTalk) so that you can begin making and receiving VoIP calls.

Note: You can add one or more VoIP services (e.g., Skype) to which you are registered. Make sure to have your username and password for each.

If you do not already have a VoIP account, register on the Web before you begin to add networks. You can add a VoIP service at any time. See **Adding or Signing In to a VoIP Service** in this guide. To add a VoIP service now, follow the instructions below.

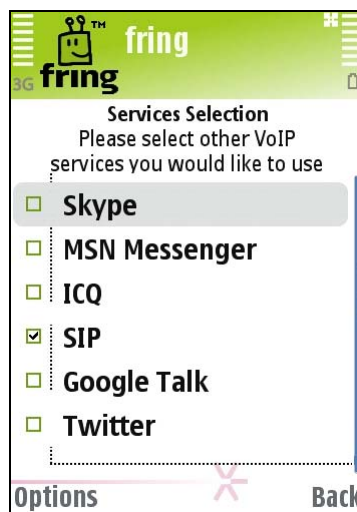


Figure 17 - Define VoIP service - 1

➤ **To add a VoIP service:**

1. Navigate between the options using the up and down arrows on your handset. Choose the service from the list and press the joystick in.

The following screen appears:

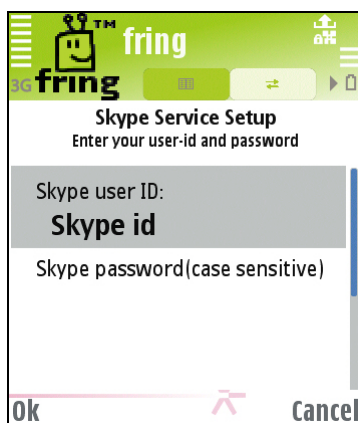


Figure 18 - Define VoIP Service – 2

2. In the **User ID** field, type the username of the service you have selected (e.g., your Skype username). Navigate to the **Password** field using the down arrow on your handset.
3. In the **Password** field, type the password of the service you have selected (e.g., your Skype password).
4. Press **Ok** using your left soft key.

The VoIP selection screen appears.

If you are interested in adding an additional VoIP service, repeat steps 1 to 4 in this section.

If you have completed selecting VoIP services, press **Next** using your right soft key.

The following screen appears as fring signs you into the service:

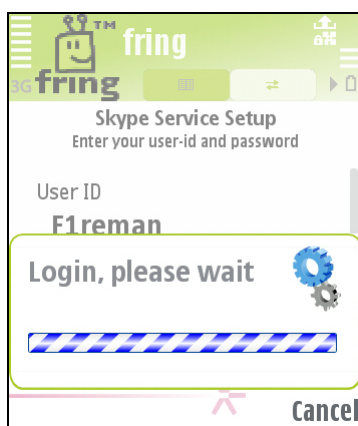


Figure 19 - VoIP Sign-in

5. Once the sign-in is complete, the contact list of your fring contacts, selected VoIP service(s) contacts and the handset's contact list appears.

Note: If you have added more than one VoIP service, the contact list will display contacts from all services in a single list.



Figure 20 – Contact List

You have successfully completed the registration. You are now ready to make your first call.

Adding a SIP Service – (optional)

If you have an account with a SIP provider, you can also use it on fring.

➤ **To add a SIP service:**

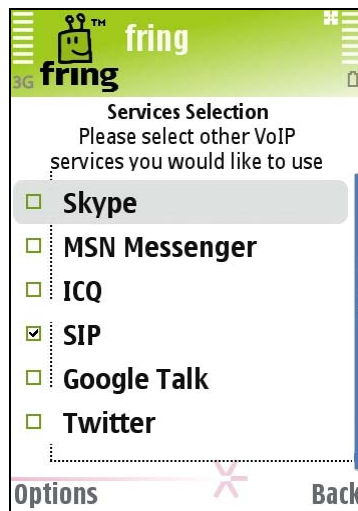


Figure 21 - Service Selection

1. Navigate between the options using the up and down arrows on your handset. Choose **SIP** from the list (press your joystick in to select items in the list) and press **Next** using your right soft key.

The following screen appears:

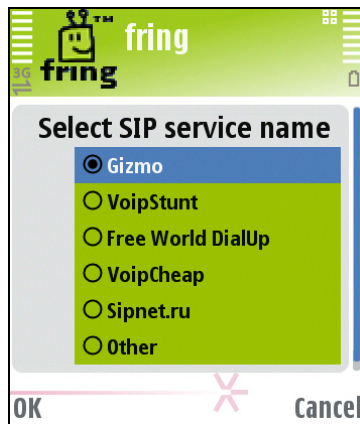


Figure 22 – Select SIP Service

2. Choose your SIP provider from the list. If your SIP provider is not listed, choose **Other**.

The following screen appears:

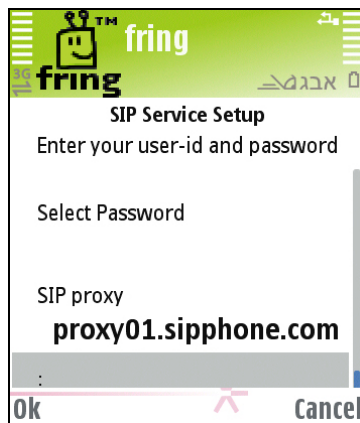


Figure 23 – SIP Service Setup

3. Enter your SIP user id and password and press **OK** using your left soft key.

Note: For most services, there is both a SIP number **and** a user name. Please enter your SIP number here and **not** your user name.

You are logged into your SIP Service and should now be able to make outgoing calls through your SIP provider.

Using Twitter

If you have already opened a Twitter account (see www.twitter.com), you can use it with fring.

Adding Twitter to fring

You can add Twitter to fring in the same way that you add a VoIP Service

- **To add Twitter or to sign-in as a different user:**

4. Press **Menu** and choose **Settings**.
5. From the submenu choose **Configure Services**
A screen opens displaying the available options.

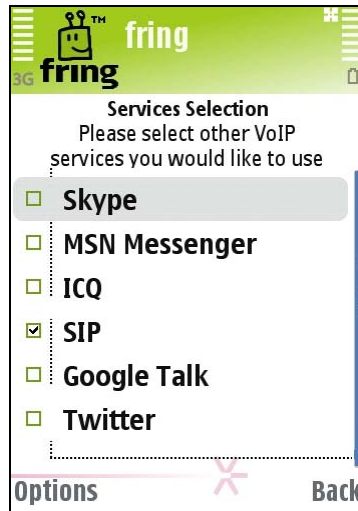


Figure 24 – Available services

6. Check the checkbox beside the **Twitter** option.
A screen opens allowing you to enter your Username and Password.
7. Enter your Username and Password and press **Ok**.
You are signed into Twitter and Twitter appears as a contact in your fring contacts.

Using Twitter with fring

Once you have signed into Twitter, you can send Twitter messages directly from your fring contact list.

➤ To send a Twitter message

8. Locate the Twitter contact in your fring contact list (see the **Error! Reference source not found.** section in this guide)
9. From the **Menu**, choose **Chat**.
10. Type your Twitter message and press **Send**.
Your message is sent.

Making a SIP Call

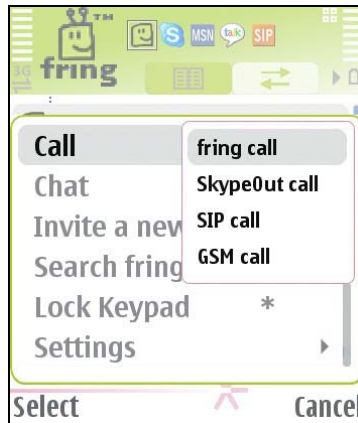


Figure 25 - Call Options Menu

➤ **To make a SIP call:**

1. Choose a contact in your address book and press **Options** using your left soft key.
2. From the Call submenu, choose **SIP call**.

Your call is made using the SIP account you have added.

Note: Currently, you can only add one SIP account to fring.

Making your first fring call

Once you have completed the installation and registration processes described above, you're ready to make your first call. To know that everything is working correctly, you may choose to call the **fring test call**.

The fring Echo is a test center that lets you record a message and plays it back to you. If you successfully record and hear the message that you have recorded, you're ready to go!

➤ **To call the fring Echo:**

1. From your contact list choose the **fring test call** contact and press the joystick in.

The call connects to the test center.

2. Listen to the message and follow the instructions.

Your testing is complete!



**Don't see your
contact list?**

Make sure **fring** is
open - its main screen
is your contact list.

Using fring

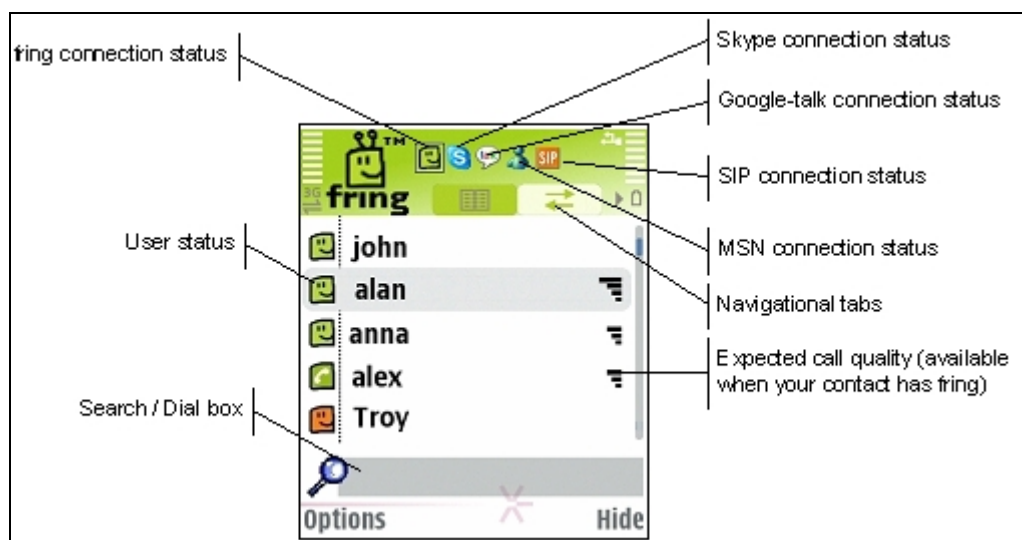
Getting Started

Import of contacts (Automatic)

After the installation process, fring imports your contacts. This enables you to make all your calls from fring, without going back to your address book.

Note: Calls to contacts who do not have fring are regular cellular calls. Calling through fring does not change the call in any way.

Your fring contact list



Statuses

The following statuses are displayed in the contact list:

	On a call
	Available / Online
	Busy
	Offline

Call quality

The call quality icon appears at the far right of each fring contact who is currently online. It describes the **expected call quality** between two parties who are connected to fring, based on the connections the parties have (e.g., 3G, GPRS or WiFi).

Note: this icon appears only when your contact is a member of fring.

Opening fring

If you have installed and registered fring, the shortcut will appear in your handset's **Main Menu** or under **Menu > My own**.

➤ To open fring:

Locate the fring shortcut in the **Main Menu** or under **Menu > My own** and press it.

fring opens and is ready for use.

Minimized view

fring is minimized while you are using your handset for something else (e.g., calculator).

➤ To minimize fring:

Press **Hide** using the right soft key or press the red button.

➤ To maximize fring:

Press the Menu button for one second and choose **fring** from the list that is displayed.

The Options menu

To open the **Options** menu, press your left soft key.

The following options are available:

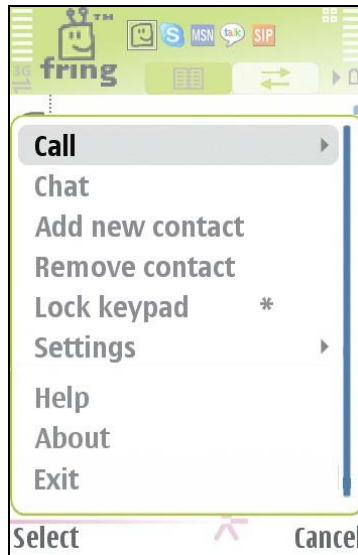


Figure 26 - Options Menu

Option	Description
Call	Make a call. If the selected contact is a VoIP contact (e.g., fring, Skype, MSN Messenger etc), the call is a VoIP call. If the contact is a regular mobile contact, the call is made using your cellular plan. See the Making a Call section in this guide.
Chat	Chat with your selected contact. See the Chatting section in this guide.
Add new contact	Add fring users / Send an SMS invitation to a friend, inviting him or her to join fring. See the Error! Reference source not found. section in this guide.
Lock keypad *	Lock your phone's keypad. Press the * key to lock the keypad.
Settings	The following settings are available: 1. Add or sign into a VoIP Service. See the Adding or Signing In to a VoIP Service section in this guide. 2. Show / Hide phone contacts – allows you to choose whether or not to display the contacts from your handset in your fring contact list. 3. fringtones. Choose the tones you want fring to use. See the Using fringtones section in this guide. 4. Disable/Enable autostart – allows you to choose whether you'd like fring to open when you start your handset.

	5. Connection Manager – lets you choose the desired connection. 6. Display my user ID – Shows your fring user ID 7. Privacy settings – See the 'Privacy settings' section in this guide.
Help	Displays the fring help screens.
About	Displays information about the installed version of fring.
Exit	Exit fring

Signing In and Signing Out

When you open fring, you are automatically signed in to fring and your other VoIP services.

➤ To sign out of fring:

1. Press **Options** using the left soft key.
2. Select the **Exit** option.

You are signed out of fring.

Making a Call

fring lets you make all of your calls directly from the fring main screen by importing all of your contacts.

Friends who do not yet have fring can be invited to join. See the **Error! Reference source not found.** section in this guide.

Searching your contact list

You can browse your contact list to find contacts quickly.

➤ To find a contact:

Start typing the name of your contact.

The list is filtered according to the characters you have typed.

Making a call to a fring or other VOIP contact

➤ To call a VoIP contact:

1. Choose the user-id of the person you want to call and check that the user is online.

Press the green button on your phone

– **or** –

Press **Options** and then choose **call**

– **or** –

Press your joystick in.

2. After a short time, a dialing sound is heard. If your contact answers the call, your screen will display the name of the contact and a "Call in progress" message.

During a call, the following options are available:

- **hang up** – end the current VoIP call.
- **navigate left or right** – continue an open chat session or navigate to your contact list.
- **volume control** – use the joystick **up** and **down** to control the volume level of the incoming voice.

3. When you are finished with your conversation, press the red button on your phone

– or –

Press **hangup**.

The call is disconnected and a "Call terminated" message appears.

Note: fring displays the contacts that you have already added to your VoIP networks. To add a new VoIP contact, use your computer Internet connection, it will automatically be displayed on your handset. New fring contacts can be added directly from your handset.

Making a SkypeOut call from fring

➤ To make a SkypeOut call

1. Choose a contact in your address book and press **Options** using your left soft key.
2. From the Call submenu, choose **SkypeOut call**.
3. Dial the international number (begins with a +)
4. Press **Ok**.

Your call is dialed.

Note: To make a SkypeOut call from fring, you must have sufficient SkypeOut credits.

Making a cellular call from fring

You can call your contacts from the fring contact list exactly as you would call them from the contact list of your handset. Dialing a cellular call from fring uses your regular cellular voice plan (GSM call).

Note: While your phone is in offline mode, this option will not be available.

Receiving a fring call

fring allows you to both make and receive calls using voice-over-IP (VoIP) technology.

➤ To receive a fring call

A call screen appears including the nickname of the caller.

Press **accept** using your left soft key

- or -

Press the green button on your handset.

Chatting

fring lets you chat with your contacts using instant messaging. You can chat with one or more of your contacts simultaneously.

Chatting with a contact

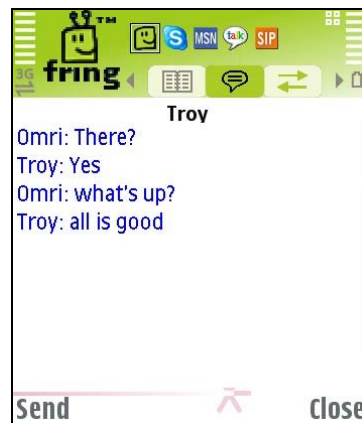
➤ **To initiate a chat:**

1. From your contact list, select the contact you want to chat with and press **Options** using the left soft key.

Note: chat is only available for contacts that are listed through fring or another VoIP service.

2. Select **Chat** from the Options menu.

The chat screen appears.



3. In the text entry area, write your message and press **Send** using the left soft key.

As always,
dictionary, number,
symbol and
language options
are available.



Navigating between chats

If you choose to have two or more chats simultaneously, each will have a separate tab. Navigate between the chats using the right and left joystick keys.

Ending a chat

➤ **To end a chat:**

Press the right soft key on your handset.

Viewing offline chat messages

Chat messages can be received even when you are offline. If you have received a message, it will appear as an additional tab when you open fring. If you have received messages from more than one user, a tab opens for each user, displaying the messages they sent.

Managing Your Contact List

All of the contacts from your handset automatically appear in your contact list, in addition to the contacts from your selected VoIP services (e.g., Skype). Within your contact list you can:

- Search through your contact list (See **Error! Reference source not found.** above)
- Make a fring call (See Making a Call above)
- Initiate a chat (See Chat above)
- Invite a friend
- Dial a number (See Making a Call above)
- Search for a fring contact
- Remove a fring contact
- Show or hide your handset contacts in your fring contact list

Note: If you delete or update a contact in your handset's contact list, the details will be automatically updated in your fring Contacts.

Adding a new contact

You can search for a contact who has already registered with fring and add her or him to your contact list.

➤ To search for a fring contact in the fring network:

1. From the contact list menu choose **Options** using your left soft key.

The **Options** menu opens.

2. Choose the **Add new contact** option.

Your address book will open. → you can scroll and select 'Select' on any contact. The contact's phone number will be shown on the search screen and an options to 'Add' or 'Cancel' will appear. If the user is already a fring user, the contact will be added to your contact list. If the user has not yet registered with fring, an SMS will be sent to him, asking him/her to join fring.

3. If you click 'Back' on the address book screen, you'll be able to manually enter the phone number (including the int. prefix) and click add/search.

If the user is already a fring user, the contact will be added to your contact list. If the user has not yet registered with fring, an SMS will be sent to him, asking him/her to join fring.

- **To close the 'Add new contact' screen and go back to your contact list:**

Press the **Options** button using your left soft key and choose **Close search**.

- or -

Use the left arrow to switch tabs.

Note: While your phone is in offline mode, you will not be able to use this feature.

Removing a contact

Only fring contacts can be removed from your contact list.

- **To remove a fring contact:**

1. From the contact list menu choose **Options** using your left soft key.

The **Options** menu opens.

2. Choose the **Remove** option.

The contact is removed.

Showing and hiding your phone contacts

By default, your phone contacts are displayed in your contact list. You can switch between showing and hiding phone contacts.

- **To select whether phone contacts are displayed in your fring contact list or not:**

1. From the **Options** menu choose **Settings**.

The following menu opens:

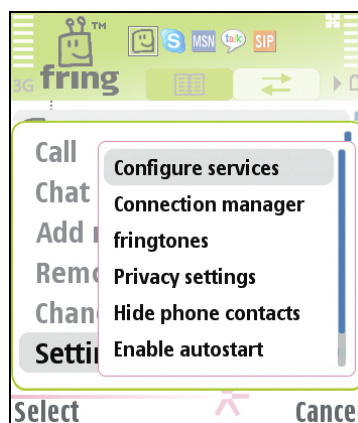


Figure 27 - Settings Menu

2. If **Show Phone Contacts** appears, your phone contacts are currently hidden. To show them, choose **Show Phone Contacts**.

If **Hide Phone Contacts** appears, your phone contacts are currently displayed in your fring contact list. To hide them, choose **Hide Phone Contacts**.

Adding or Signing In to a VoIP Service

You can add a new VoIP Service or sign-in as a different user at any time.

➤ **To add a new VoIP Service or to sign-in as a different user:**

1. From the **Options** menu choose **Settings**.

The following menu opens:

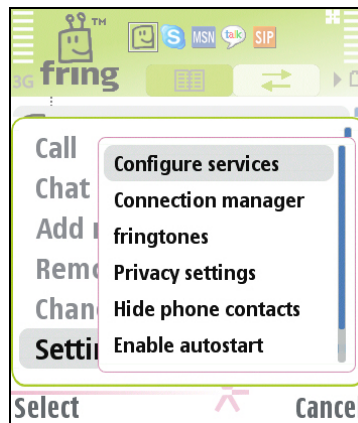


Figure 28 - Settings Menu

2. Choose **Configure Services**.

A screen opens displaying the available VoIP networks.

3. Follow the process defined in the Adding Your VoIP Service(s) – (optional) section in this guide.

History tab

The history tab keeps a record of every incoming or outgoing voice event in fring. To view the history tab, move the joystick to the right or to the left.

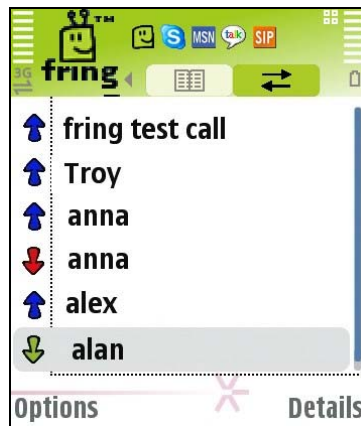


Figure 29 - History Tab

The icons on the left side represent the following events:

-  **Outgoing call** (blue up arrow)
-  **Missed call** (red down arrow)
-  **Incoming call** (green down arrow)

Note: If you have chosen to display your phone contacts in fring, voice events from your phone also appear in the history tab.

The **Options** menu in this screen allows you to:

Option	Description
Call	Make a call. If the selected contact is a VoIP contact (e.g., fring, Skype), the call is a VoIP call. If the contact is a regular mobile contact, the call is made using your cellular plan. See the Making a Call section in this guide.
Chat	Chat with your selected contact. See the Chatting section in this guide.
Delete	Delete the entry from the history list.
Clear list	Clear the entire history list.
Add new contact	Add fring users to your contact list. See the Error! Reference source not found. section in this guide.

To view the details of each event, press the right soft key. The details appear as in Figure 30 below.

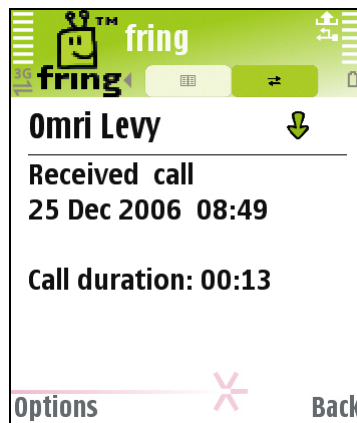


Figure 30 - History Details

Connection manager

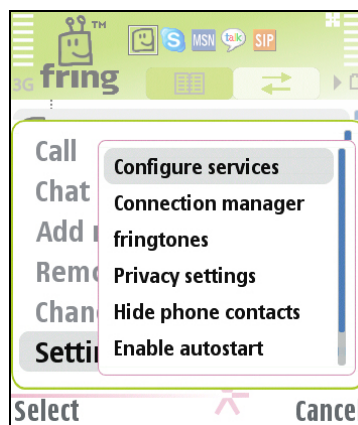


Figure 31 - Settings Menu

Change connection

To manually change your fring connection, select **Options > Settings > Change Connection**. You can choose your desired Access point from the results.

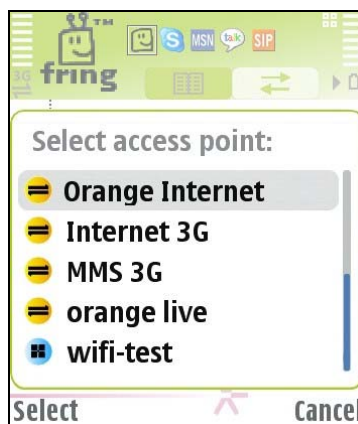


Figure 32 – Select access point

If fring is unable to connect using the chosen Access point you'll have an option to let fring search automatically for the best access point from the phone's list.

Available WLAN networks

To search for available Wireless LAN on fring, select **Options > Settings > Connection manager > Available WLAN networks**. You can then choose your desired WLAN from the results. To view the details of a network press the joystick in.



Figure 33 - Settings Menu

Choose the WLAN network to which you would like to connect and press **Select** with your left soft key. If the WLAN network is secure, you will be required to enter a pre-shared key.

Note: If the connection is not confirmed, the screen in Figure 32 appears so that you can select a different access point.

Settings

Under the connection settings menu you can choose whether you'd like fring to be restricted to one type of connection (ex. "Wi-Fi only") or 'Always ask' which connection you'd like to use when fring is opened.

AP-Group Management

The AP-Group Management stores a list of Access Points you would like to use repeatedly. This option allows you to easily prioritize the way fring connects to the internet. If you've successfully connected to fring using a specific Access point, you can choose whether you'd like to add this Access point to the group. In the AP group you can click on 'Options' → 'Move down/up' to change the priority of a specific Access point.

Using fringtones

You can determine what tones are used for incoming calls and messages. You can also decide whether you want your handset to vibrate when you receive a fring call or message.

➤ To choose the tones you want fring to use:

4. From the **Options** menu choose **Settings**.

The following menu opens:

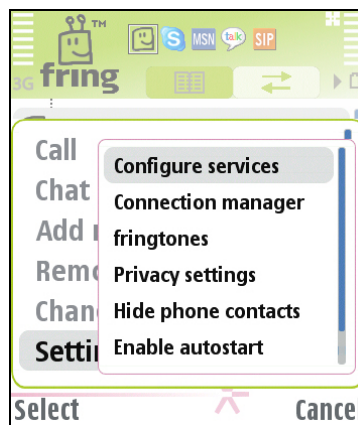


Figure 34 - Settings Menu

5. Choose **fringtones**.

The following screen opens.



Figure 35 - fringtone settings

6. In the **fringtone** field, choose the current tone.

The following screen opens:

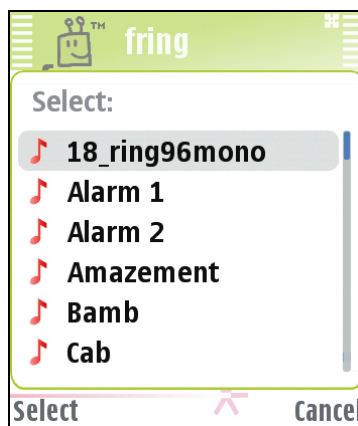


Figure 36 – Choose fringtone

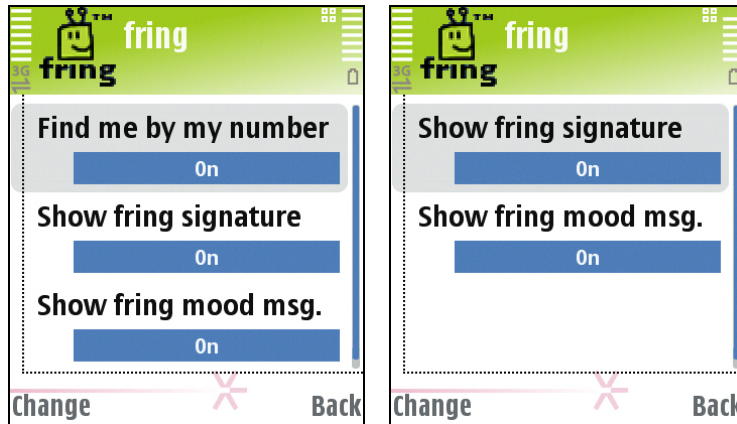
7. Choose the tone you want to use when a fring call is received and press **Select** using your left soft key.
8. In the **fring message tone** field, choose the current tone. The screen in Figure 36 opens.
9. Choose the tone you want to use when a fring message is received and press **Select** using your left soft key.
10. In the **fring vibrating alert** field, choose whether you want your handset to vibrate when a fring call or message is received.

When you are finished making changes, press **Change** using your left soft key.

Note: The above options are active only when using the following profiles: General, Outdoors and Silent.

Privacy settings

You can change a few privacy settings in the following menu



1. **Find me using my number** – If enabled, other users will be able to search you by your phone number and not only your nickname. If disabled, users will only be able to search you by your nickname.

Note: This option is only available if you've not installed fring through the sms process.

2. **Show fring signature** – fring adds periodic signature to your Skype/MSN/Google talk messages to let your friends know that you're using your mobile on fring and therefore typing slowly. If you disable this here the signature will not appear.

3. **Show fring mood msg.** – Once you're logged in with your Skype/MSN/Google talk on fring your mood message will be changed so your friends will know that you're on fring. You can disable this feature here.

Choosing whether fring runs automatically on startup

You can decide whether you would like fring to run automatically on startup.

➤ To change whether fring runs automatically on startup or not:

1. From the **Options** menu choose **Settings**.

The following menu opens:

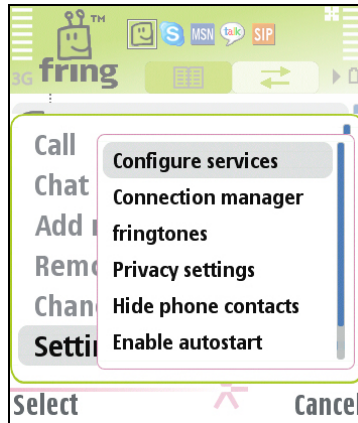


Figure 23 - Settings Menu

2. If **Disable autostart** appears, fring is currently running when you turn on your handset. To prevent fring from running automatically, choose **Disable autostart**.

If **Enable autostart** appears, fring currently does not run automatically when you turn on your handset. To allow fring to run automatically, choose **Enable autostart**.

Your preference is saved.

Note: If you are using fring over 3G/GPRS, You may want to disable this option when traveling abroad due to roaming charges.

Uninstalling fring

➤ To uninstall fring:

1. From the main menu on your handset, choose **Tools**.
The Tools menu opens.
2. Navigate to the **Manager** option and choose it.
A list displaying the applications currently installed on your handset opens.
3. Navigate to **fring** and press **Options** using your left soft key.
4. Navigate to the **Remove** option and choose it.
A message opens indicating that the fring client will be removed.
5. Press **Yes** using your left soft key.
The fring client is removed from your handset.

Note: The APS Server component that was installed with fring should be uninstalled separately.

Using Wi-Fi on Your Handset

Configuring Wi-Fi on Your Handset

fring works with Wi-Fi on compatible handsets. If your handset is Wi-Fi enabled, you can make fring calls using a Wi-Fi connection at no cost (not even the costs associated with data transfers!)

It is recommended to install WLAN Wizard on your handset. WLAN Wizard helps you set Wi-Fi up on your handset.

WLAN Wizard can be downloaded from this page:

<http://europe.nokia.com/A4195015>. Once you have downloaded WLAN Wizard, make sure to install it on your handset before you continue.

➤ **To begin using Wi-Fi on your handset:**

1. From the Main Menu, choose the **Internet** folder.
2. Navigate to the **WLAN Wizard** application and press **Options** with your left soft key.
3. In the **Options** menu, select **Install**.

The installation process begins. Follow the instructions in the wizard. Once the installation is complete, the following screen appears.



Figure 37 - WLAN Wizard

Use the **Options** menu to perform one of the following:

Start Web browsing	Begin using the Wi-Fi connection immediately
Refresh	Refresh the list of Wi-Fi access points
Details	View the details of the selected Wi-Fi access point
Define Access Point	Set the access point for future use

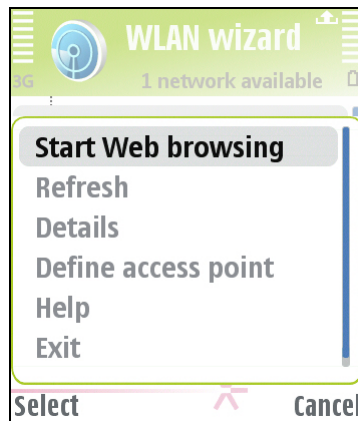


Figure 38 - WLAN Wizard Options

If the selected access point is secured, the following screen appears:

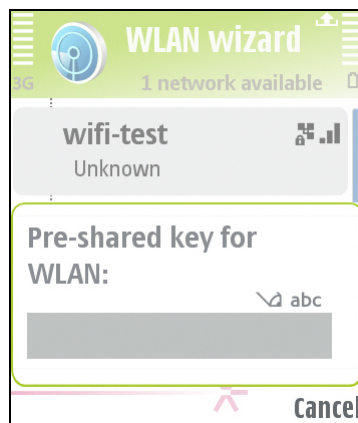


Figure 39 – Pre-shared key entry

Enter the required key.

The access point is available for use.

Accessing Wi-Fi on Your Handset

Once Wi-Fi has been configured on your handset, you can choose to use a Wi-Fi access point. Using fring via a Wi-Fi access point means the data is transferred by Wi-Fi, and does not use your data plan.

To access Wi-Fi on your handset, follow the instructions in the Error! Reference source not found. section above.

Known Issues:

1. If you open the camera in video mode during a fring call, the ringtone will stop.
2. Sending an invitation SMS while in Offline mode is not available.
3. On Nokia 5500, E50 and 3250 – fring only works through the external speaker.

Troubleshooting

I didn't receive the SMS Message with the download link.

Please make sure you've entered your [cell phone number](#) correctly and try again.

If you still haven't received the SMS, please [contact our support team](#) who will be happy to help.

I got a message "Installation Security Error - Unable to install" – what do I do now?

Before attempting another installation, set the following settings on your handset:

1. Go to the **Menu** on your handset and navigate to the **Tools** option and choose it.
2. In the **Tools** menu, navigate to the **Manager** (application manager) option and choose it.
3. Press **Options** using the left soft key.
4. Choose the **Settings** options and press **Select** using the left soft key.
5. Set the **Software installation** option to **On**.
 - **To set the Software installation option to On:**
 1. Choose the **Software installation** option.
 2. Use the up and down arrows on your handset to move to the **On** option.
 3. Press **Ok** using the left soft key.
6. Set the **Online certif. check** option to **Off**.
 - **To set the Online certif. check option to On:**
 1. Choose the **Online certif. check** option.
 2. Use the up and down arrows on your handset to move to the **Off** option.
 3. Press **Ok** using the left soft key.

I get a message saying "Memory Full".

If your memory is full, clear some space by erasing files (e.g., applications, music files). Once there is sufficient available space, try downloading again.

I've downloaded and installed fring but cannot find it on my handset. Where was it installed?

This varies from handset to handset. Usually, the shortcut is in the **Main Menu** of the handset or under **Menu > My own**.

I forgot my password.

Please go to <http://www.fring.com/password>

I got the SMS but the link is not clickable

Enable the **automatic find on** feature available in the **Options** menu of your SMS message.

Frequently Asked Questions

Downloading & Installing fring

How do I download fring?

fring can be downloaded from the fring website (www.fring.com), fring WAP site (wap.fring.com) or via an SMS invitation sent by your friend.

For detailed information about downloading fring, see the Downloading fring section in this guide.

Is fring free?

Yes. fring's service is free. Your cost for using fring is the standard data tariff for air time it takes to download and use fring.

When using fring over 3G data networks, please be aware that you will be subject to the data usage costs that your service provider charges. If you are using an unlimited 3G data plan you can talk as much as you like for free. Using **fring over WiFi** benefits you with superior voice quality and reduced latency - completely free of charge

As a guideline for calculating your data charges when using fring, assume that fring requires 1MB of data per 15 minutes of talk time.

.

Why do you need my phone number and Email address?

We use your phone number to send an SMS message with a link to download fring. This number is then used as your user-id. Your Email address is optional and we will use it to notify you about new system enhancements.

I've received the SMS, how do I install fring?

Refer to the Installing fring section in this guide.

Where would you recommend installing fring - on my external memory or phone memory?

It makes no difference. Install fring wherever there is sufficient free memory.

Registering to fring

How do I register?

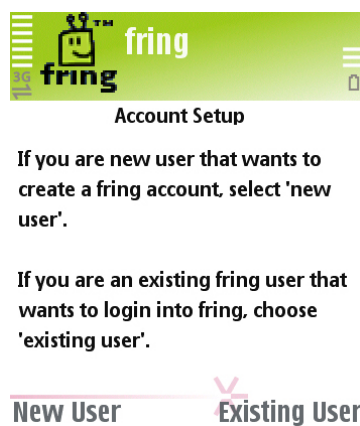
See the Downloading and installing the generic sis file

If, for some reason, you are unable to get the SMS from our website, you can simply download the SIS file straight to your phone.

Download the SIS file from our website and install it using 'PC Suite' and a USB cable.

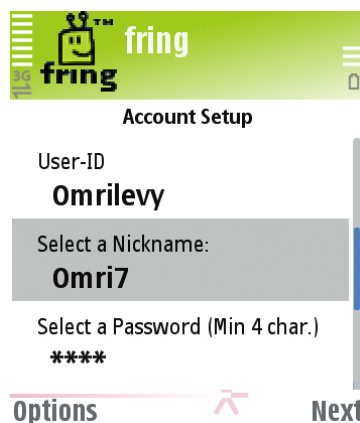
The installation process should look similar to the ones showed in the 'Installing fring' Section in this guide (the previous section)

Once you've finished installing, you should see the following screen:



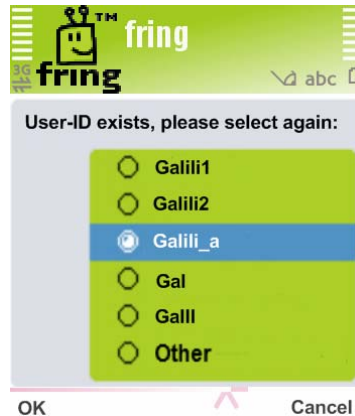
If you have already registered with fring, choose 'Existing User' and enter your existing credentials to log in.

If this is your first use of fring, please choose "New User" and follow the instructions on the following screen:



Note: The user ID is unique and therefore you might be looking at the following screen if the user ID you're trying to register is already registered in our database.

If you already have an account with fring, click 'Existing user' and enter your details. If you do not remember your password, go to www.fring.com/password and retrieve it.



The installation process

Registering to fring section in this guide.

Can I use more than one user-id on my handset?

No, each handset is limited to a single user-id.

Can I add more than one Skype account to my fring account?

No, each fring account is limited to a single Skype account.

I bought a new handset; can I use the same user-id and password?

Yes. Download the application again and install it on your new handset. Enter the same fring nickname and password you used with the old handset. Make sure to download the correct version for your handset.

I bought a new handset and I have a new phone number (SIM card). I would like to use my fring account on my new phone. Can I do that?

Currently this option is not available. Please [contact our support team](#) and they will help you out. Alternatively, you can download fring again, register yourself with a new user-id and add your old contacts back using fring's search application

Connection

What is GPRS?

GPRS stands for Global Packet Radio System (or General Packet Radio Service). GPRS is used to send and receive data.

How can I configure my GPRS/3G settings?

First of all, make sure you are subscribed to a data plan with your cellular operator.

Each handset and service provider uses different settings to use GPRS/3G in order to connect to the Internet.

For the right settings for your handset, see:

<https://nokiags.wdsglobal.com/standard?siteLanguageId=118>; choose your handset model, your country and your service provider. An SMS will be sent to you with the correct settings for your phone.

If you are still unable to connect, contact your service provider for detailed instructions and support.

How do I set up a Wi-Fi connection?

See the Configuring Wi-Fi on Your Handset section in this guide.

How do I edit my access point's settings?

If you followed the previous instructions, you may have a few options for connecting your device to the Internet.

➤ **To edit one of your access points:**

1. Go to the **Menu** on your handset and navigate to the **Tools** option and choose it.
2. In the **Tools** menu, choose the **Settings** option.
3. In the **Settings** menu, navigate to the **Connection** option and choose it.
4. In the **Connection Settings** menu, choose the **Access points** option.
5. Navigate to the Access point you want to edit and choose it.
6. Edit the Access point as desired. Changes are saved automatically.

My client looks like it is connecting forever – what should I do?

It's possible that the GPRS Internet connection on your phone is not configured properly. Although you may be able to access the Internet, you are probably using a WAP connection, which is limited. In order to use fring a standard GPRS/3G/WiFi connection is required.

For the right settings for your handset, you can go to <https://nokiags.wdsglobal.com/standard?siteLanguageId=118>

General

Can I use my Bluetooth instead of GPRS / 3G / Wi-Fi?

The current fring version provides connectivity to the VoIP network from our servers. It cannot be accessed by Bluetooth. This feature is planned for future releases.

Can I add contacts from VoIP services aside from Skype, MSN Messenger, ICQ and Google Talk?

Not at this time. This option will be available in a future version.

Can I add contacts from other messaging services like Yahoo?

Not at this time. This option will be available in a future version.

How do I search for other contacts?

You can search through your contact list to find contacts quickly.

➤ **To search your contact list:**

Start typing the name of your contact.

The list is filtered according to the characters you have typed.

How do I add new contacts to my fring list?

See the **Error! Reference source not found.** section in this guide.

What happens to my GSM calls while I'm on a call through fring?

GSM calls take precedence over fring calls. If you are on a fring call and a GSM call comes through, your fring call will be disconnected.

I've finished a GSM call and fring disappeared, where is it?

Check to see if fring is in its minimized state. Press the **menu** button for a second and choose fring from the menu.

Does fring have any effect on my phone battery?

Unfortunately, yes. fring uses wireless data on your mobile phone and therefore tends to consume extra battery power. The actual usage depends on the length of the call and special requirements imposed by your specific network.

As a basic guideline, we have found that on the Nokia 6680 handset, battery talk time is about 3 hours (as opposed to 4 hours of GSM talk time) and battery idle time is about 18 hours.

Thank you for becoming a fringster... We welcome your [comments and suggestions](#) and hope you enjoy fring!